

Welcome to Natalie's Daycare

Our Goals: It's All About Balance

- Our mission with daycare is to provide your pet a safe place to enjoy playing with friends, participating in games and activities, and rest time mixed in between.
- Although we do not currently offer formal training, we try to implement basic training commands in daycare, such as loose leash walking, sitting, waiting at gates, and recall in controlled spaces. In working with these commands, we can achieve a safer, calmer environment in daycare, as well as mental challenges for your pet. We ask that owners work on these concepts with us during drop off and pick up, to maintain a calmer mindset for the day.
- Exhaustion is not the goal of our daycare. Rest times are implemented to allow dogs time to re-charge and avoid going into overstimulation behaviors.
- If using a retractable leash, we will use our leads while your pet is with us for the safety of your pet and others. Retractable leashes are not conducive for the training exercises we try to work on. You are welcome to take the retractable leash back with you or leave it with us to put on at pick up.

How Our Daycare Runs

- When daycare dogs arrive, they are taken outside for a quick potty break before going to their assigned area for the day. At 9:30am, groups start being rotated for playtime outside and in the daycare rooms. Fresh water, toys, and lots of love are always available. Small training treats are given throughout the day, to ensure nobody is playing on an empty stomach and to promote good behaviors.
- When your pup's group is not outside or in the daycare rooms, they will be resting in separate enclosures with dim lights and music.
- Groups are rotated for playtime until 4-4:30pm. At that time, everyone will go into their rest areas for pick up.
- We ask for daycare dogs to be picked up by 5:30pm. This allows us time to clean up from the day and finish taking care of boarding dogs before we close at 6pm. We understand in an emergency situation if pick up is later, but we ask for pick ups by 5:30pm if at all possible.

Your Goals As An Owner

- Daycare can be used with multiple different goals in mind. You may be wanting help with your dog's socialization, you may just need someone to keep an eye on your pup for the day with potty breaks and a few treats, or you may have a young puppy who needs a little bit of both.
- Another topic to consider is the duration you intend to use daycare for. Helping out with a young puppy's first few months in a new home, working with larger, more energetic breeds, and having pups become part of our "pack family" for years are all situations we can accommodate.
 - If your goal is for your dog to have long term, connected relationships with us and the furry-friends they make along the way, we do like to acknowledge that the group(s) your pup plays with can change over time. As dogs grow, temperaments and social drives can change, therefore the dynamics of the group and who can safely play together, can also change.

- Being aware of your goals as an owner can help us recommend the best ways to integrate your pup into daycare, as well as help us direct commands, play groups, and lead more in the direction that fits what you are looking for with your pet.

Scheduling/Assessment

- Please reach out to schedule daycare days ahead of time or put your dog on a set schedule to guarantee space available. You are always welcome to text/call the day of, and we will try our best to accommodate your pup for the day, but we cannot guarantee space available.
- Your pup will go through an assessment period when starting daycare. The first day will be a decompression day. Being in a new place, with new people, smells, noises, etc. can be overwhelming for many dogs. The first day will consist of easy-going interactions with employees and getting to know our space/routines.
- Assessment periods typically last 3-5 days, but can be longer or shorter, depending on the dog. Over the course of the assessment period, we will determine where your pet fits best in daycare.

Pricing

- Main Group Play: \$20 per day
 - If on a schedule of 3 days or more per week, it is \$19 per day
- Specific Groups: \$22 per day
- One-on-One Play (includes assessment days) & Puppies (under 8 months old/not potty trained): \$25 per day
- If prepaying for 3 or more days a week at \$19/day, those paid days are for that week only. They will not roll over if your pet misses a scheduled day, unless we have notice by 2pm the day before.
- Payment is due at pick up. You are welcome to pay by the day, week, or by the month. Paid for days do not roll over to the next month.